

## Trouble Shooting Guide for IR Remote Control

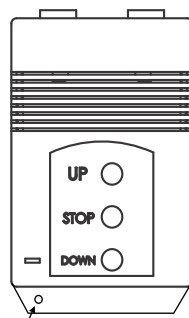
Please follow these steps to correct the most common issues with the IR remote control.

- 1) Unplug the screen from the wall, wait 20 seconds, and then plug the screen into the power outlet. If this does not work try unplugging for 20 minutes and retry the screen.
- 2) Replace the battery in the remote control with a new battery. The remote control uses a size A23 12V camera battery.
- 3) Pair the remote control with the IR receiver to ensure communication between devices:

**NOTE:** These steps must be completed quickly and precisely. Read through the instructions carefully before proceeding so that you are familiar with the steps. You may need to repeat these steps more than once to complete all the steps quick enough.

- First, you must place the remote receiver into *setup status*. To do this press the reset switch by inserting a small pin (i.e. Un-bent paper clip) into the access hole for the reset switch in the IR Receiver/Wall Switch (see figure below). You must press and hold for 6 to 10 seconds.
- After 6-10 seconds the IR Receiver/Switch Box will emit one long beep (duuu). This indicates that the box has been reset. **NOTE:** Some models will emit three short beeps (du-du-du) instead of one long beep. You now have about 6-10 seconds to complete the remainder of the steps.
- Now you must press the *reset switch* again and this time you will hear two beeps (du-du) indicating that you have successfully set the remote receiver into *setup status*.
- Next, press the UP button of the Wall Switch to place the Remote Receiver into matching mode. You will here two beeps (du-du) to let you know you are in pairing mode.
- While in pairing mode press any button on the remote. You will hear a single beep (du) indicating that the remote has been paired to the receiver.

If you continue to experience problems with your remote control please call 478-237-5501 and ask to speak with technical support. We will assist you to pair the remote control over the phone, and if that does not work we will take additional steps to correct the problem.



IR Reciever & Wall Switch



IR Remote Control