

Recordex USA, Inc.

Limited Warranty

TechDisc Pro™ Commercial CD/DVD Duplicator

What is my warranty? Recordex warrants to the original purchaser only that the CD/DVD duplicator will be free from defects in material and workmanship under normal use for a period of two (2) years from the date of original purchase. The following components are covered for two full years: controller, case, and power supply. The following components are covered for only one year: CD-ROM, DVD-ROM, CD-RW, DVD-RW and Hard Drive. All other components not specifically listed are considered covered for the two year warranty term. Recordex does not warrant against copy failures related to poor quality media. Recordex's warranty shall not apply: (i) to any duplicator subjected to accident, misuse, neglect, alteration, acts of God, improper handling, improper transport, improper storage, improper use or application, improper installation, improper testing or unauthorized repair; or (ii) to cosmetic problems or defects that result from normal wear and tear under ordinary use, and do not affect the performance or use of the product. If the duplicator develops a covered defect within the first year, Recordex will, at its option, either repair or replace the duplicator at no charge, provided that the duplicator is returned during the warranty period. If the duplicator develops a covered defect in year two, Recordex will, at its option, repair or replace any defective component at no charge for the parts used. Labor charges will apply in year two and will be estimated before warranty work is performed, and Recordex will not perform warranty work without getting approval from the customer for the labor charges estimated.

How long does this warranty last? Two (2) years from the date of the original purchase.

What must I do to obtain warranty service? To obtain warranty service please contact Recordex's Customer Service Center at 1-478-237-5501 or contact your authorized Recordex Dealer for assistance in filing a warranty claim. You will receive instructions on how to properly return your product for authorized warranty repair. In order to receive warranty service you must be able to provide an original receipt for the purchase of your duplicator.

THE ABOVE STATED WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. RECORDEX WILL NOT BE HELD LIABLE FOR ANY OTHER DAMAGES OR LOSS INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES AND LOSS OF PROFITS OR REVENUES FROM WHATEVER CAUSE, INCLUDING BREACH OF WARRANTY OR NEGLIGENCE.